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In the claims:

The claims standing for examination are reproduced below with appropriate status indication.

1-17. (Canceled)

18. (Currently amended) A call-waiting system, comprising:

a service control point (SCP) in a public switched telephony network (PSTN);

an Internet-connected service system provider (ISP); and

cooperating software executing at the service system ISP, SCP and on a user's Internet appliance for providing a call-waiting service;

wherein, when a user operating the Internet appliance connects to the ISP for Internet connection services a call forwarding service is automatically initiated causing the ISP to instruct the SCP to forward calls for the user to a specific number associated with the ISP and in response to an indication at the service system ISP of a call for the user, said service system ISP generates an alert to the user's Internet appliance of the calls call and the cooperating software on the user's Internet appliance presents each call as an icon wherein the user transfers calls by manipulating the individual icons.

19. (Canceled)

20. (Currently amended) A call-waiting system, comprising:

a service control point (SCP) in a public switched telephony network (PSTN);

an Internet-connected service system; and

cooperating software executing at the service system, SCP and on a user's Internet appliance for providing a call-waiting service;

wherein, when a user operating the Internet appliance connects to the service system for Internet connection services a call forwarding service is automatically

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initiated causing the ISP to instruct the SCP to forward calls for the user to a specific number associated with the ISP and in response to indications at the service system of calls for the user, said service system generates alerts to the user's Internet appliance of the calls and the cooperating software on the user's Internet appliance presents each call as an icon wherein the user interfaces with the calls by manipulating the individual icons.

21. (Canceled)

22. (Currently amended) A call-waiting system, comprising:

a service control point (SCP) in a public switched telephony network (PSTN);
an Internet-connected service system; and

cooperating software executing at the service system, SCP and on a user's Internet appliance for providing a call-waiting service;

wherein, when a user operating the Internet appliance connects to the service system for Internet connection services a call forwarding service is automatically initiated causing the ISP to instruct the SCP to forward calls for the user to a specific number associated with the ISP and in response to indications at the service system of calls for the user, said service system generates an alert to the user's Internet appliance of the calls and the cooperating software on the user's Internet appliance presents each call as an icon wherein the user initiates outgoing calls by manipulating the icons.

23. (Canceled)

24. (Currently amended) A call-waiting system, comprising:

a service control point (SCP) in a public switched telephony network (PSTN);
an Internet-connected service system; and

cooperating software executing at the service system, SCP and on a user's Internet appliance for providing a call-waiting service;

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wherein, when a user operating the Internet appliance connects to the service system for Internet connection services a call forwarding service is automatically initiated causing the ISP to instruct the SCP to forward calls for the user to a specific number associated with the ISP and in response to indications at the service system of a call for the user, said service system generates an alert to the user's Internet appliance of the call, and the cooperating software on the user's Internet appliance presents each call as an icon wherein the user causes a prerecorded message to played to the caller by manipulating the icons.

25. (Previously presented) The call waiting system of claim 24 wherein the user's appliance presents an alert as an icon on a display of the appliance, and the icon is manipulated by the appliance to indicate to the user characteristic status of the incoming call.